

FLEX CODE OF CONDUCT

YOU HAVE THE RIGHT TO:

- be treated with respect
- friendly and courteous service
- a safe, clean and comfortable environment

YOU ARE RESPONSIBLE FOR:

- respecting other peoples' rights
- your own good behaviour
- reporting if you see anyone damaging a bus
- paying the correct fare
- showing valid ID to qualify for a discounted fare.
- following any reasonable instructions from the driver and/or any City or Regional Council representative and/or any security or NZ Police Officer

THIS MEANS THAT ON THE BUS YOU WILL NOT:

- threaten, bully or harass other people including bus drivers
- swear or use bad language
- eat, drink, smoke, vape or put your feet up on seats on the bus
- play loud music – use headphones instead
- spit or litter
- tag, graffiti or damage anything
- consume alcohol

IF YOU DO NOT COMPLY WITH THIS CODE OF CONDUCT, IT MAY RESULT IN PROSECUTION AND/OR REMOVAL OF YOUR RIGHT TO USE THE BUS