

# Frequently asked questions for the Te Awamutu bus service starting Wednesday 5<sup>th</sup> January 2011

**Operator:** Go Bus transport (07) 846 1975

## **Bus features:**

- 2 new Euro 5 low emission engines that are better for our environment (from Feb 2011)
- Wheel chair accessible.
- Super low floors make getting on and off easier
- Wifi capable with free Wifi (from Feb 2011)
- Luggage space (from Feb 2011)
- “Busit!” electronic smartcard ticketing and great value return tickets
- Air conditioning

## **Fares:**

### **What does it cost?**

#### **New Fares from 5 January 2011**

(For more info on fares visit [www.busit.co.nz/Whats-new/Te-Awamutu-from-Jan-5-2011/](http://www.busit.co.nz/Whats-new/Te-Awamutu-from-Jan-5-2011/))

<b>ADULT BUSIT!</b>	<b>Return - Plus</b>	<b>One Way</b>				
	Return fare with unlimited Hamilton urban bus transfers	Hamilton	Rukuhia	Ohaupo	Te Awamutu	Kihikihi
Kihikihi	\$15.90	\$6.40	\$4.60	\$2.70	\$1.70	\$1.70
Te Awamutu	\$15.40	\$5.40	\$3.60	\$1.70	\$1.70	
Ohaupo	\$13.20	\$4.30	\$1.70	\$1.70		
Rukuhia	\$12.20	\$3.80	\$1.70			
Hamilton	n/a	\$2.30				

<b>ADULT Cash</b>	<b>One Way</b>				
	Hamilton	Rukuhia	Ohaupo	Te Awamutu	Kihikihi
Kihikihi	\$7.40	\$5.30	\$3.40	\$2.40	\$2.40
Te Awamutu	\$6.40	\$4.30	\$2.40	\$2.40	
Ohaupo	\$5.30	\$2.40	\$2.40		
Rukuhia	\$4.80	\$2.40			
Hamilton	\$3.10				

## **Why have the fares gone up?**

- In the past fares were set by the bus operator on a commercial basis using older buses with a less frequent service.
- Environment Waikato is now responsible for providing this service, and will be running a more frequent service, 8 trips per day Monday – Friday and 3 trips on Saturday, Sunday & public holidays except Christmas Day.
- The fares are determined by our policies which consider; providing value for money to all stakeholders. The fares set are also consistent with other bus fares across the region i.e. Huntly, Raglan and Morrinsville.
- The cost of running bus services have also increased together with GST rises, so the fares set need to reflect this.
- We have also introduced a new fare; “Return – Plus” that offers a return journey to Hamilton with unlimited transfers on local Hamilton bus services making it easy to get around the City for work, shopping and leisure activities. This offers great value for money, but is only available to “Busit!” card users.

## **Route and timetable**

### **Why has the bus route not changed?**

- Consultation was undertaken with the Te Awamutu Community through surveys, and discussions with the Local Councillors and Officers. A key finding from this consultation was that the Community wanted to keep the same bus route but increase the number of journeys that operated each day.

### **Why aren't there later buses in the evenings and more service at weekends?**

- With the available funding it was not possible to provide as comprehensive a service as we would have liked, but we will look to develop the service in the future as usage and funding allow.
- We do value all customer feedback we receive, which will be considered as part of our regular bus service review process. Visit [www.busit.co.nz/Contact-us/Contact-us-form/](http://www.busit.co.nz/Contact-us/Contact-us-form/) .