



Code of Conduct for Hamilton Transport Centre and Bus Network

You have the right to:

- be treated with respect
- friendly and courteous service
- a safe, clean and comfortable environment in which to wait and prepare for travel

You are responsible for:

- respecting other peoples' rights
- your own good behaviour
- reporting if you see anyone damaging a bus or the Transport Centre
- paying the correct fare
- following any reasonable instructions from the driver and/or any City or Regional Council representative and/or any Security or NZ Police Officer.
- using the Transport Centre only for catching a bus or meeting an arriving passenger from a bus.

This means that on the bus and at the Transport Centre you will not:

- threaten, bully or harass other people
- swear or use bad language
- eat, drink or smoke on the bus
- spit or litter
- tag, graffiti or damage anything
- consume alcohol
- loiter or 'hang around' or skateboard (at the Transport Centre)

If you do not comply with this Code of Conduct, it may result in prosecution and/or removal of your right to use the bus and/or the Transport Centre.